



MONTGOMERY COUNTY
OFFICE OF
TAX ASSESSOR AND COLLECTOR
400 N. SAN JACINTO
CONROE, TEXAS 77301

J.R. MOORE, JR.
TAX ASSESSOR AND COLLECTOR

TAX COLLECTION 539-7897
ACCOUNTING 539-7809
AUTO LICENSE DEPT 539-7896

June 26, 2009

J.R. Moore, Jr. - Montgomery County Tax Assessor/Collector

RE: Mr. & Mrs. Rob Eissler/Intruder Inc.

Dear Mr. Moore,

According to our records, there is currently a Hardship Contract on file for Mr. & Mrs. Rob Eissler and their company Intruder Inc. written on February 01, 2009. There are two account numbers listed in this contract, being: 00.7640.01.11100 (belonging to Intruder Inc.) & 00.9728.20.07400 (belonging to Eissler & Asso Inc. c/o Robert W. Eissler).

Account number 00.9728.20.07400 was paid in full on April 30, 2009 with a transfer of tax lien by Genesis Tax Solutions.

On May 19, 2009, it came to my attention that their were missing payments on account number 00.7640.01.11100. At that time, this indicated that the terms of the Hardship Contract were not met, therefore I sent a letter to Robert Eissler informing him that his contract with us was now null and void. Linda Eissler responded to me stating that the payments had been made on time. I researched this and realized that indeed the payments were made, and on time, only to the wrong account number. Mrs. Eissler had inadvertently written the wrong account number on her check, therefore there was a substantial overage on an account that was already paid in full. Our Research Department moved that overage to account number 00.7640.01.11100 on June 8, 2009. Subsequently, the dates shown on the tax statement reflect the dates our Research Department, Eva Pena, post directly from the date specified by the postmark the original check was received. The total amount paid on the statement reflects the total accrued amount paid on this account, not necessarily the amount paid on the specific date shown. Also, you may see the actual workdate and each transaction amount on our transaction history for this account.

Mrs. Eissler has already made her scheduled June 20, 2009 payment due, per contract, on account number 00.7640.01.11100.

Sincerely,

Vannessa Jackson
Litigation Deputy